From: Tom Van <<u>elderabuseadvocate100@gmail.com</u>> Date: Mon, Dec 5, 2016 at 7:16 PM Subject: Joann Powers To: <u>sandra.ovalle@aaaphx.org</u> Cc: Ted Reuther <<u>treuther@live.com</u>>, Jeanette Thomas <<u>jeanette t@cox.net</u>>, Jimmy Hunter <<u>studiojimi@aol.com</u>>, Marcie Powers <<u>marcie.powers@gmail.com</u>>, Tom Van <<u>elderabuseadvocate100@gmail.com</u>>, <u>stempleton@thestratford.org</u>

December 5, 2016

Hi Sandra,

Thanks for all the time you've been spending on Joann's case. We really appreciate it.

There is a facebook private group page called Friends of Joann Powers with 269 members -- many who are active in keeping track of what is happening with Joann.

The following was posted by myself and the other advocates on the Friends page today just so that people understand what the protocol is for visiting or calling Joann on the phone. We wanted you to have this for your file.

"Fantastic News Everyone!!! According to the Area One Agency On Aging, Ombudsman Sandra Ovalle, revisited Joann at The Stratford to get an understanding of what Joann's wishes are as far as visitation -- at the request of several advocates in a long meeting at The Agency's office followed by a number of phone calls. Sandra, The Ombudsman, has agreement from the Stratford that the doors will be open to visit Joann. If you plan to visit -- go to the Stratford and they will announce to Joann that you are at the facility and will mention your name and ask if she wants to see you. Alternatively, you may call and ask to speak with Joann and The Stratford will inform Joann that she has a phone call from you and Joann will decide if she wants to take your call. If you have any problems or concerns contact Ombudsman Sandra Ovalle at 602.264.2255 or 602.241.4736. Please let us know how this process is working. It is important that we track the results to make sure that this new agreed upon visiting protocol is working. You can post those results on this site or you can email: elderabuseadvocate100@gmail.com Please keep praying for Joann and keep us posted on how Joann is doing. Advocates for Joann."

Thanks again.

Tom Van Lokeren Principal Advocate for Joann Powers Advocacy Group

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