

From: Theodore Reuther <treuther@san.rr.com>
Date: Mon, Dec 12, 2016 at 3:35 PM
Subject: Joann Powers Welfare
To: stempleton@thestratford.org

Dear Ms. Tempelton

My name is Ted Reuther. I do not write this to you in an effort to complain or criticize, but only in hope of allowing your organization to become aware of information that may not have been considered or previously presented to you regarding the situation with Joann Powers. My relationship with her and her late ex-husband, Tom Powers, dates back to our Detroit days of the early 1970's.

I would like to mention all three of my adult children, their spouses, and their children do have a close family type relationship with Joann as well. In fact my four year old granddaughter refers to Jo as her "Aunt Jo" (much to Jo's delight).

Back on subject; During a discussion I had with my thirty one year old son following his contact with officer Derik Neier of the Phoenix Police Department in reference to the welfare and condition of Joann Powers certain issues came to light.

I became somewhat perplexed to learn that evidently the police department, and your organization, may not have a complete or totally accurate sense of what has, and is transpiring, in this situation. This would be due to the fact the only person who has communicated with many surrounding Jo is her brother Dennis Kloss. I am by no means asking for any type of information or action. All involved understand this is a civil matter, or multiple civil matters. I do feel however, the need to offer you additional information, in what will hopefully be viewed as a calm and non-threatening manner, for future reference should it be needed.

There seemed to be an implication that websites, or social media pages exist to which just anybody, i.e...people not known by Joann, are simply signing up for? to join some sort of cause. That is a misconception that has likely been communicated to your organization by her brother, and power of attorney. The truth of this particular matter is that Mr. Kloss had hijacked his sister's Facebook page without her knowledge or permission. He proceeded to modify and destroy her intellectual property not only to use HER page to spread his own inaccurate sugar coated version of what he was doing with his sister, but to also destroy evidence of his forceful isolation of Joann from many of her friends. Numerous posts from her concerned, alienated friends began to appear on HER page regarding this subject. Mr. Kloss obviously understood that this type of evidence could be very damaging to him in the event a civil case, or cases, be brought against him. He unilaterally decided to destroy this evidence for that reason.

Facebook received multiple online complaints from numerous different people about this activity. At their (Facebook's) request, I personally worked with Facebook upper level support personnel, through direct one on one communication, to enable THEM to inhibit his wrongful use of Jo's account. During these efforts, it came to light that Mr. Kloss was logging onto his sister's account and impersonating her from his I.P. address in Michigan, while she lay partially incapacitated in Phoenix. Furthermore it was discovered that this same Michigan I.P. address attempted to hack into my personal account on two occasions, plus the personal account of Joann's sister-in-law. The end result was that Facebook decided to shut her page down due to Mr. Kloss's questionable cyber activities. There still could be charges brought against him for his actions, I'm not sure. That would be up to Facebook.

As you know, Joann Powers is / was a popular singer and band leader in the Phoenix area. <http://www.jpowersband.com/> She had in excess of 600 contacts / friends on her page. One of those friends created a PRIVATE page that many of Jo's friends migrated to in order to stay in contact with each other and exchange communication regarding Jo's progress. Mr. Kloss has always withheld, and continues to withhold, any information on Jo's condition from many of her concerned friends. This is not a group of "strangers" that simply happened by to "join a cause" as Mr. Kloss seems to proclaim. It is simply an alternative location where Jo's concerned friends can remain in contact with one another after her brother managed to destroy HER page through his misuse and violation of Facebook terms of service.

I am certain your also know there is a website that was created by another very close friend (and relative) of the family that exists to provide information to Jo's concerned friends whom her brother has intentionally alienated. <http://joannelderabuse.com/> It is not a membership site. People cannot "sign up" for it, nor can comments be posted as Mr. Kloss has implied to many. It is there for information purposes only, and possibly raise funds to retain legal representation to address some of Mr. Kloss's less than admirable activities regarding his sister's care and emotional support. I understand that some of the content of this site is less than complimentary to certain individuals and or organizations. However I am not the creator of the site, nor do I have control over it's content. It does exist nonetheless, and it is not a violation of law to state facts or opinions.

As most (and now including the Phoenix P.D.) are aware Mr. Kloss resides in Michigan, and rarely has face to face contact with his sister, even under these current challenging circumstances she faces. In fact, prior to Joann's recent diagnosis, Mr. Kloss had only been in direct personal contact with her, in other words actually in Phoenix, three times since Jo's move to the city 31 years ago, in 1985. Unfortunately, Jo's family / siblings are all extremely dysfunctional. It must also be understood that Mr. Kloss has threatened and continues to threaten harm to numerous people who have ever questioned his actions. He is a very good actor who is extremely good at presenting himself as a victim or martyr when that is needed as well. His track record however speaks volumes of his actual character.

He continually disparages Jo's actual friends. He regularly describes the many friends she does have here in California (where I live) as welfare cases who are insane, unstable, and nothing more than a bunch of unemployed trouble makers. A few examples of these people he makes such remarks about are, one is myself, a retired G.M. management person of 40 years. Another is recording studio owner and record producer in Los Angeles, 40 year friend of Jo's, her late ex-husband, and myself. <http://www.jimmyhunter.com/> her sister-in-law, a retired IBM executive, a retired real estate entrepreneur and cousin, to name just a few.

Of these people mentioned above, myself and Mr. Hunter were two of the people that attempted to visit Jo at your facility on Friday 12-2-2016 after hearing from Ombudsman Sandra Ovalle that there was a supposed agreement reached regarding Jo's visitation rights. Unfortunately emotions and frustration levels were running high, and that visit became much more confrontational than it should have been. In my opinion, there seemed to be a bit too much of "books being judged by their covers" type of thing going on at that time. People should not be judged by their appearance, and especially any inaccurate information they have received via Mr. Kloss. I was particularly saddened to witness your supervisor's attitude and handling of the situation not only with Mr. Hunter, but chiefly his disparaging remarks made to the young man that momentarily peeked in the lobby door.

Evidently this young man's appearance with a goatee and longer hair automatically did not bode well with your supervisor. For your and your supervisor's enlightenment I feel you should both know, that young man is a highly decorated ten year veteran of the Afghan war. He was twice critically wounded and near death after being blown out of transport vehicles by I.E.D.'s. He is the recipient of two Purple Hearts among his MANY other awarded medals. His body is held together with screws, wire, and various other hardware. He has been through YEARS of physical therapy, and remains in constant pain to this day. To hear your supervisor speak to him as if he were some sort of homeless bum was appalling to me. This young man laid down ten years of his life, and remains in pain to this day because of his actions. Actions he voluntarily made to defend our rights to be free, and yes, even free to ignorantly pre-judge a person by their appearance. In my opinion your supervisor not only should be ashamed of his pre-judged treatment of this young man, he owes him an apology, and a debt of gratitude. My own youngest, twenty eight year old son, is a pilot in the United States Navy who also voluntarily lays his life on the line to defend the freedom of even pompous and ignorant people such as your supervisor. I am sorry, but I have strong reaction when I witness such unprofessional conduct and disrespect directed to a hero and fellow human being by some overweight clueless pencil pusher. I took deep offense to his treatment of this young man.

I did not intend to be so long here. Unfortunately the situation is extremely complex and emotional. I do however feel that you and your facility have the right to know that Mr. Kloss might not be quite the angel he professes to be. For your convenience I have sent along a small number of screen shots that further reinforce what I state. There are literally dozens more. With courtesy and respect, I ask you to take a look at the few that I have provided. They include one of Jo's heartfelt attempts to get information from me regarding her fate. Her brother would not tell her anything, and when he found that she had reached out to me as a very longtime close friend for information, his resolution to that problem was to take her cell phone away from her.

Others are screen shots of the evidence that Mr. Kloss intentionally removed from her FB page to cover up the fact he was, and still is, isolating her from people for which HE holds a personal vendetta. He is in fact doing this against her will, or what was her will. I feel these actions should be to be reported to authorities by any person or facility that is aware of them.

When judging an incapacitated person's wishes, previous patterns of their behavior need to be taken into consideration. Joann was always one that loved to be surrounded by her actual friends. Being allowed to have contact only with people selected FOR her, by her brother, is unconscionable. He is basically an uninformed stranger in regards to Jo's actual friends. He has no knowledge of these people, or the place Jo holds for them in her heart.

I personally helped Jo through her support efforts of dealing with her late ex-husband's health issues to which he eventually succumbed. During that time she constantly campaigned for and encouraged visitation to him. She felt it offered him comfort and support. She was right. I traveled to Phoenix from my home in San Diego many times to offer emotional support to both him and Joann during his one and a half year institutionalized battle. It always cheered him up to see me and any of his other friends. Joann correctly believed that love and support from friends has a positive affect on the ailing. I happen to believe that she would feel the same way about her own current situation, and deserves to have those feelings fulfilled. Mr. Kloss does not take that into consideration at all. He has placed three or four local people, that he does not even remotely know, (one of which I know first hand Jo really dislikes) in a position to freely visit and contact as they please. He ignores, bans, and alienates any that HE dislikes, based only the fact that they might have questioned an action of his for some reason. That is truly sad, selfish, and not in the best interest of his sister.

Other of these images should serve to illustrate not only Mr. Kloss's mindset, but his own self-admitted mental instabilities.

Please feel free to share this information with your coworkers. I am not trying to bias anyone in any way. My only intent is to make both sides of this coin available and allow all to form their own opinions.

No one should be forced to die alone, or separated from the people they truly would like to seek comfort from.

I thank you in advance for taking the time to look at this. Again I apologize for being so long. It is just that this is a sad, heart wrenching, and complex situation. I am simply hoping to let everyone understand Mr. Kloss does not always accurately present all facts. He normally tries to strongly influence people's impressions of others to force them to conform with his way of "thinking".

Please feel free to contact me any time if a need happens to arise. I completely understand that HIPAA severely restricts information that can be shared. I am not asking for that in any way.

Mr. Kloss has already let it be known that when Jo does finally succumb to the disease she is fighting he has NO intention of informing any of Jo's true friends that HE happens to dislike. That is simply the way he is. Control and vindictiveness have always been his primary concerns. They do take precedence above all else, including humane treatment of any other compassionate human being.

In closing, I do need to state, Mr. Kloss's current plight of having literally hundreds of people upset with him is absolutely self-inflicted. Had he been upfront and honest with people, rather than controlling and retaliatory, he would have found them to all be valuable allies. They would have been sources of support for himself and the situation. Unfortunately he does not seem to possess character traits that facilitate comprehension of such a concept. Some go so far as to label him as a sociopath. I'm not so sure that I don't agree with that label myself.

Sincerely,
Ted Reuther

----- Original message -----

From: "Dennis P. Kloss" <dennis.kloss@comcast.net>

Date: Aug 12, 2016 7:41 AM

Subject: Update

To: "Powers, Marcie" <marcie.powers@gmail.com>

Cc:

We got Jo approved for The Stratford on Thursday afternoon. Our goal is to have her moved in on Monday. Hopefully the hospital will approve her stay there through the weekend.

Lynn and I are looking into Barrows Neurological Hospital which is very close to The Stratford. They have a few GBM specialists there and we feel this place would give Jo the best of care. The Cancer Centers of America seems a bit hoky to us Marcie. All they seem to be concerned with is if her insurance will pay and quite frankly gave us the willies.

Jo will have to stay in a respite room at The Stratford for a few days until her furniture can be moved in. A friend of Jo's is starting a GOfundMe account in an attempt to raise \$100,000 so Lynn and I don't go bankrupt. We are going to need all the financial support that we can get Marcie.

We are going out for at least five business days end of this month and will have lots of appointments lined up with attorneys, real estate agents and what not. I plan on selling the condo or at least start an Estate Sale sometime in a few months. I'll have Jo's friends get her personal stuff out and over to her new place and then have an Estate Sale Company inventory and hold an estate sale in an attempt to raise more money for Jo. I'm selling the cars and anything else worth anything in the house. If you want Tom's piano I'd like you to have it. Lynn and I will be searching for documents in Jo's condo when we get there as her full will is in her desk drawer. I bet see probably left the piano to you anyway, but I get a look at all the stuff when we are out there of course.

This is shocked the hell out of me Marcie. I'm completely numb. I have ADHD pretty bad now and this has caused it to go out of control. Lynn is trying to keep me balanced and the reason I need her to go with me out there. I'm not thinking too clearly right now at all Marcie. Working 14 hour days on behalf of Jo is taking it's toll on me.

Love,

Dennis



New message from Joann Powers

Facebook

To: Ted Reuther;



Joann Powers

7:06pm Aug 1

Thank u
I am nervous about prognosis
Want to get back to singing and life and fun
Never thought this would happen to me
Not sure what brought the lesion on
Errr
I am scared
Saying prayers
Love and peace
Jo

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Facebook, Inc., Attention: Community Support, Menlo Park, CA 94025

From: [dennis.kloss](#)

Sent: Thursday, August 18, 2016 4:59 PM

To:

Subject: Re: Forwarded emai??

Yes. Lots of info from too many people. **I shouldn't have to tell anyone what I'm doing** no matter what it may be. **Jo's financial position is my business and my business alone.** I made an error in what I communicated to Marcie and that's totally on me. **Moving forward only my wife will know of any financial moves I make for Jo.** Marcie doesn't know my back round. I'm pretty good when it comes to money and investments. I didn't mean to cast blame on you. I was totally my error. I'll try to call the lender again tomorrow but a real estate attorney told me they most likely won't talk to me. I'll call them with Jo when I'm out there.

Sent from my Verizon 4G LTE smartphone

Theodore Reuther

From: "Facebook" <notification-zj4oyjo_cy4y@facebookmail.com>
Date: Friday, August 12, 2016 10:09 AM
To: "Ted Reuther" <treuther@san.rr.com>
Subject: New message from Joann Powers



Joann Powers

9:39am Aug 12

Still up on air on my diagnosis
Nothing has come back
On what we r going to do or what we can do
I have no short term memory
I am scared
Have u been in touch with my family ?
Don't know the steps we can take or will take to hopefully remove the problem
if we can
And get me on a path of medical rehab
U r my bud
And so special to my heart and soul 🙏
Jo

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On Sun, Aug 7, 2016 at 10:42 AM, Dennis P. Kloss <dennis.kloss@comcast.net> wrote:
Jen,

Thank you for all the info. I'm Jo's brother Dennis. My wife and I are working very hard here in Michigan to figure something out for Joann. I've not been very well since this happened as can be expected. I'm one of those very emotional kind of guys and they really come up when I am stressed or very upset.

Jen, are you retired or do you work full time? It would be nice if I could find someone to live with Jo and take care of her in her house or even in someone's

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else's house. Jo doesn't really want to come back to Michigan of course. Her friends are her family now and plus our family is VERY dysfunctional to say the least. Not a good environment for Joann here in Michigan for sure.

I would pay this person to take care of Jo until we have long terms plans in place of course. I've asked family today what they can do to assist me with physically or financially. My wife says they will do neither and I'm expecting it.

Let me any thoughts you might have Jen.

Dennis
