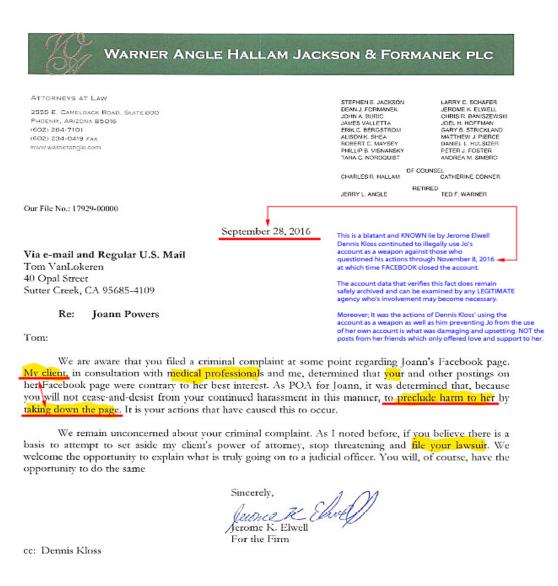
In this letter Mr. Elwell falsely claimed that his <u>client</u> had Joann's account closed in September of 2016. Nothing could have been further from the truth. He attempts to contend that the reason for this was due "disturbing" posts from family and friends. This all too typical and arrogant tactic used to bully others and or influence the perception of others is unfortunate. It is also considered unethical and actionable by the Arizona state BAR.

As can be observed, the true fact is that his client continued to wrongfully use Joann's account from his Michigan home. The records of this activity remain archived and available for review by legitimate authorities who hold standing to do so.

Facebook, not Dennis Kloss, closed the account in November 2016 to put an end to the criminal cyber activity that was originating from an I.P. address in Haslett, Michigan. Dennis Kloss' actions of remotely and unlawfully destroying his sister's intellectual property, and his misuse of <u>HER</u> account to realize personal benefit while claiming to be "acting on his sister's behalf" is a direct violation of Facebook terms of service. Mr. Kloss' actions are not subject to debate, the retained records are clear.



From: "Facebook" <info+u17dy1d5.aearpuxn6pdze@support.facebook.com>

Date: Tuesday, November 08, 2016 5:57 PM

To: <trachenomerom>

Subject: Re: Your Loved One's Facebook Account

Hi T

We apologize for you and your family's frustrations.

We've gone ahead and taken additional precautions with the account.

Please let us know if this occurs again.

Thanks,

Barney Community Operations Facebook

