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Our File No.: 17929-00000

September 28, 2016

Via e-mail and Regular U.S. Mail

Tom VanLokeren
40 Opal Street
Sutter Creek, CA 95685-4109

Re: Joann Powers

Tom:

We are aware that you filed a criminal complaint at some point regarding Joann's Facebook page. My client, in consultation with medical professionals and me, determined that your and other postings on her Facebook page were contrary to her best interest. As POA for Joann, it was determined that, because you will not cease-and-desist from your continued harassment in this manner, to preclude harm to her by taking down the page. It is your actions that have caused this to occur.

We remain unconcerned about your criminal complaint. As I noted before, if you believe there is a basis to attempt to set aside my client's power of attorney, stop threatening and file your lawsuit. We welcome the opportunity to explain what is truly going on to a judicial officer. You will, of course, have the opportunity to do the same

Sincerely,

Jerome K. Elwell

Facebook, NOT Kloss or Elwell, took Joann's page down due to Dennis' cyber-criminal activity

Theodore Reuther

From: "Facebook" <info+u17dy1d5.aearpuxn6pdze@support.facebook.com>
Date: Tuesday, November 08, 2016 5:57 PM
To: <treuther@san.rr.com>
Subject: Re: Your Loved One's Facebook Account

Hi Ted,

We apologize for you and your family's frustrations.

We've gone ahead and taken additional precautions with the account.

Please let us know if this occurs again.

Thanks,

Barney
Community Operations
Facebook